

Casual / On-Call Support Staff – Crossing All Bridges Learning Centre Flexible Hours | Short-Notice Availability Required

Make a difference. Build skills. Support inclusion.

Crossing All Bridges Learning Centre is seeking compassionate, flexible, and team-oriented **Casual/On-Call Support Staff** to help deliver meaningful day programs for adults with developmental disabilities.

About the Role

In this hands-on, on-call position, you will provide direct support to participants when regular staff are away or when additional support is needed. You'll assist with daily programming, community outings, personal support, and transitions throughout the day. This position is ideal for individuals seeking flexible, casual work while gaining experience in the developmental services sector.

Important On-Call Expectations

This is a casual, on-call position with no guaranteed hours. Shifts are offered based on program needs and staff availability and may be offered with little to no advance notice. While staff are not required to accept every shift, reliability and responsiveness when contacted are essential to success in this role. Candidates should apply only if they are comfortable with unpredictable scheduling and short-notice work.

What You'll Do

- Support participants during daily programs, activities, and community outings
- Implement program plans and deliver in a group setting
- Assist with lunch periods, breaks, and daily routines
- Complete documentation and maintain files
- Promote a safe, respectful, and inclusive environment
- Provide program coverage on short notice as needed

What You Bring

- Experience working with individuals with developmental disabilities (preferred, not required)
- Postsecondary diploma/certificate in a related field (DSW, PSW, EA) or working toward one is an asset
- Flexibility and reliability for on-call work
- Ability to work with diverse populations using an inclusive, non-judgmental approach
- Creativity, patience, enthusiasm, and teamwork
- Emotional maturity, strong personal values, and the ability to remain calm, reflective, and professional in a fast-paced, people-centred environment

Why You'll Love Working Here

- Meaningful work that makes a real difference
- Flexible, casual scheduling
- Supportive and collaborative team
- Inclusive culture where every staff member is valued

First Aid/CPR and a Vulnerable Sector Check are required.

To Apply: Email natasha@crossingallbridges.ca with your resumé and cover letter.